

## TIPS FOR GETTING THE MOST OUT OF YOUR OFFICE VISIT

- Try to schedule your appointments well in advance.
- Bring ALL your medications with you to each of your visits.
- Please arrive 15 minutes before your appointment time.
- Write down questions you have for our doctors and nurses.
- Please limit the number of guests and children you bring with you to no more than two.
- Cell phone use must be limited to the waiting room.
- If you cannot keep an appointment, please call at least 24 hours in advance to cancel.

## OUR LOCATION

University Medical Center is located at 850 5th Avenue, East, Tuscaloosa, AL, 35401, on the corner of University Boulevard and 5th Avenue East on The University of Alabama campus. Free parking is available in the front of the building.

## OFFICE HOURS

Monday, Tuesday, and Thursday – 8:30 AM to 8:00 PM  
Wednesday and Friday – 8:30 AM to 4:45 PM

Appointments for both routine and urgent visits may be made the same day.

Walk-ins are always welcome. New patients should call (205) 348-1770 for an appointment.

## EMERGENCIES

Please call during regular office hours for routine questions. Phone calls received during regular office hours will be returned within one business day.

If you have an urgent medical concern after office hours, please call (205) 348-1211 or (205) 348-1278, and the answering service will relay your information to a physician who will return your call within one hour. A physician is available 24 hours per day, seven days a week.

For emergencies, call 911 or proceed to the nearest hospital.

WELCOME TO FAMILY MEDICINE AT

# UNIVERSITY MEDICAL CENTER



## WHO WE ARE

University Medical Center is operated by The University of Alabama College of Community Health Sciences, which also serves as a regional campus of the University of Alabama School of Medicine.

The family medicine practice at University Medical Center is an academic practice. This means that we provide high-quality health care to our community while teaching state-of-the-art medicine to resident physicians and medical students under the supervision of board-certified, skilled, and dedicated teaching clinicians. During your office visit, a discussion between you, your doctor, one of our resident physicians, and a medical student may occur.



## COME SEE US

We conveniently provide on-site laboratory and x-ray services, nutrition and health counseling, mental health services, social work services, and diabetes education. If you or your doctor feels that you need any of these services, we will provide the necessary referrals or orders.

We encourage you and your family to see the same doctor whenever possible. Please take note of your personal physician's name, and ask for him or her when you call for your next appointment. If your personal physician is not available, an appointment will be scheduled for you with another doctor on your personal physician's team. If you have a preference for which physician you would like to see, please let us know. If you would like assistance in selecting your personal physician, we are happy to assist you.

You can contact the family medicine practice at (205) 348-1211, (205) 348-1278, or (205) 348-1204.

## SCOPE OF SERVICES

Our physicians are trained in Family Medicine, a specialty that provides care for patients ranging from newborns to senior citizens in the office and in the hospital. We provide care for the full spectrum of needs, including preventive care and wellness exams, management of chronic diseases and conditions, prenatal care, and treatment for illnesses and accidents.

Our practice uses a cutting-edge electronic health record system, which allows you to view your medical information online, request appointments, request prescription refills, and communicate directly with your doctor for non-urgent concerns.

We do not discriminate based on race, creed, ethnicity, national origin, religion, gender, sexual orientation, or ability to pay.

## INSURANCE AND CHARGES

We participate in many health insurance plans. When you call for an appointment, please ask the receptionist if we participate in your plan.

Questions about billing should be directed to the University Medical Center Business Office at (205) 348-1770.